

# MEDIA RELEASE

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## Council seeks community feedback

The Huon Valley Council has appointed a global consultancy firm GHD, to undertake a review of Council's Community Engagement Framework and to develop a Communication Plan.

Huon Valley Commissioner Adriana Taylor urged all residents to have their say.

"The development of a Communication Plan was one of the recommendations from the Board of Inquiry into Council operations. GHD have a proven track record of consulting in many areas of local government.

GHD operates in 5 continents and has an integrated network of offices throughout the world and can draw on this experience to develop best practice processes.

GHD hosted a community drop in session at the Council Chambers last week to collect direct feedback about Council's community engagement framework and communication plan from residents. Around 60 people attended and gave their thoughts on subjects such as:

- How Council can improve the way we communicate, involve and empower the community to create better projects?
- Encouraging thinking about how the community can contribute to creating a better environment.
- Communication - what we can do to help Huon Valley Council engage more effectively with you.

Even though the drop in session has passed, residents can still let Council know their thoughts. We have a dedicated website where comments and suggestions can be left.

<https://huonvalleycouncil.mysocialpinpoint.com/communications-framework#/ideas>



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Commissioner Taylor stressed the importance of community feedback.

“This is your chance to let council know what you think is important for the Valley and your thoughts on how Council communicates with you. I would like to thank everyone who came to the Drop-In Session for their input.

“I urge everyone to visit the website and leave your comments. This will help form the Community Engagement Framework and Communication Plan. By engaging with Council you can help shape the outcome. Honest feedback will inform Council where we’re going well and where we need to improve,” Commissioner Taylor said.

**For more information**  
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